

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> DRAFT
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Travis Nobles  
**Scribe:** Tim Gwyn  
**Date:** 09/19/2007  
**Time:** 10:30 – 1100a.m.  
**Location:** Wycliff – Conference Room 430

### IPRS Division - EDS Team Attendees:

X Rick Kretschmer	<b>Others:</b>
X Cathy Bennett	X Mike Frost
X Cheryl McQueen	X Jamie Herubin
X Chris Ferrell	Sandy Flores
Gary Imes	X Myran Harris
Joyce Sims	Tim Sullivan
X Thelma Hayter	X Paul Carr
X Eric Johnson	Dana Jackson
X Travis Nobles	X Tim Gwyn

### Attendees:

X Alamance-Caswell	X Mecklenburg
X Albemarle	X Onslow-Carteret
X Catawba	X OPC
X Centerpoint	X Pathways
Crossroads	Piedmont
X Cumberland	X Sandhills Center
X Durham	SE Center
X Eastpointe	SE Regional
ECBH	X Smoky Mountain
X Five County MHA	X The Beacon Center
Foothills	X Wake
X Guilford	X Western Highlands
X Johnston	

**Attendees:**

**Item  
No.**

**Topics**

**Area Programs, Division and EDS**

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. **Please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Check-writes (cut-off dates) – Sept. 6, 13, 20
4. Agenda items
  - Timely Filing Cutoff – 10/25 Checkwrite
  - Beta Test (NPI) Requirements Review
    - 100 records/LME/submission; Format test; full cycle run, 835
    - **Update scheduled termination: TBD**
  - IPRS Questions or Concerns
  - MMIS Updates – Tim Sullivan and Chris Ferrell
6. DMH and/or EDS concluding remarks
  - a. For **North Carolina Medicaid** claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate option listed below or 0 for the operator.
    - i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706
    - ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707
7. Roll Call Updates

**Next Meeting**

**September 26, 2007**

*For assistance with IPRS claims, adjustments, R2Web, access applications, etc.*

*Call the IPRS Help Desk - 1-800-688-6696, option 4 or 919-816-4355*

*M – F 8:00am - 4:30pm, excluding Holidays*

IPRS Question and Answer email address –  
[iprs.qanda@ncmail.net](mailto:iprs.qanda@ncmail.net)

<b>ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)</b>	
<b>Item No.</b>	<b>Topics</b>
1.	Roll Call * <b>PLEASE NOTE</b> - The conference number has changed and we will be using this new number for call in to the Core Team.
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. <b>Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.</b>
3.	Upcoming Check-writes (cut-off dates) – Sept. 20, Oct. 4, 11, 18 Travis - Any checkwrite questions? (none)
4.	<p style="text-align: center;"><b>AGENDA ITEMS</b></p> <ul style="list-style-type: none"> <li> <b>IPRS NPI Mapping Solution</b>  Thelma (DMH): The IPRS-only mapping solution for NPI will be installed 01/01/08. So if any LME is ready to submit claim with their NPI-only 837, you should be able to do so by 01/01/08. We will keep you updated as we go along. So continue testing if you need to.   Stuart (Onslow): Can we send both legacy and NPI?  Thelma: Yes. Actually, you can send both today.   Thelma (DMH): The reason for implementing is to avoid the rush in May 2008 because May is near the end of IPRS fiscal year end budget. In May 2008 everyone will have to submit NPI-only claims (837) in order to get paid.   For those not ready, they can still send legacy-only or legacy and NPI 837s up until May 08.   Naomi (Guilford): We send in Medicaid and IPRS claims. Will Medicaid be ready 01/01/08?   Cheryl (DMH): Any claims sent to an IPRS EDI mailbox, will go through the IPRS mapping solution. We will attempt to map any claims submitted via an IPRS box using the IPRS mapping solution.   Naomi (Guilford): Even Medicaid claims?   Cheryl (DMH): Yes. </li> <li> <b>FARO:</b>  Cheryl: Announced that Thelma and she will be giving a presentation at FARO. The presentation will consist of an NPI review, Single Stream Funding, Crisis Funds, County Funds and Non UCR Reporting Expenditure. The presentation will be on Tuesday during FARO. </li> </ul>

	<p style="text-align: center;"><b><i>IPRS Questions or Concerns</i></b></p> <p>Tom (WH): Any word on a standardized sliding scale fee for IPRS Clients.</p> <p>Thelma (DMH): Have not heard. Have you heard it somewhere so we can follow-up?</p> <p>Tom (WH): State Legislation amended the bill to include a provision that the Secretary produce a standardized sliding scale fee for all LMEs to use. In the provision, the Secretary was to produce a proposal by October 2007 to State legislators, to be effective by July 2008.</p> <p>Thelma (DMH): We will look into it.</p> <p>Kelly (Durham): She has been attending the finance office meeting and they have been discussing. A meeting in September is schedule to work out the particulars. It's a matter of interpretation, wanting to do it consistently... Kelly will keep everyone updated.</p> <p>Tom (WH): Any feedback from the Secretary?</p> <p>Kelly (Durham): They don't want it to be issued by the state with directives to the LMEs and the LMEs are unable to meet it.</p> <p>Tom (WH): Do you have an active sliding scale fee and income verification?</p> <p>Kelly (Durham): We have a sliding fee scale that is in all our provider contracts. But are not obligated to follow it.</p> <p>Beth (Pathways): Pathways is similar to Durham and when record audits are done for IPRS, some of the providers are and some are not using the scale. Pathways has implemented in their vendor software CMHC functionality where the fee is automatically deducted. But it's been quite a struggle. It would be really nice to have it the same across the state.</p> <p>Kelly (Durham): Not sure if the State quite grasps the amount of effort needed. It's great what Wake did, but they have access to systems that not all LMEs have. Durham does not have the staffing to do what Wake did. So it would be advantageous to work with the State to work our some kind of plan.</p> <p>Thelma (DMH): Kelly, who in the Division are you working with?</p> <p>Kelly (Durham): The process has not gotten that far.</p> <p>Thelma (DMH): Will keep eyes and ears open and report back.</p> <p>Brandon (Eastpointe): Why did the pop group for AMSRE not pay for initial assessment?</p> <p>Cheryl (DMH): Please send to <a href="mailto:iprs.ganda@ncmail.net">iprs.ganda@ncmail.net</a>. Will check with Division reps to get an answer.</p> <p>Tom (WH): In a situation where a provider has Community Support, what is Value Options doing if a provider chooses to support Community Support team only?</p> <p>Thelma (DMH): Please send to <a href="mailto:iprs.ganda@ncmail.net">iprs.ganda@ncmail.net</a> as a reminder. We will send to Angela again. Still waiting to decision from Angela, who is to discuss with Tara. Eric will follow-up with Angela.</p> <p style="text-align: center;"><b><i>Medicaid Questions or Concerns</i></b></p> <p>Becky (Rockingham): Received the initial letter for update 33, saying our eligibility is going to terminate as of 09/20/07. From the bulletin and the discussion last week, is there an extension to 12/31 for all providers and 11/30 for LMEs to get all the endorsements out and then give providers another month to submit their paperwork to the Division. Is this correct?</p>
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Thelma (DMH): Yes. I believe this is what the bulletin said.  
Becky (Rockingham): Been trying to call to get some authorizations from Value Options for Community Support services and was told that our provider had been terminated by Medicaid as of 09/20. And would not give any authorizations. Had NC Medicaid extended that date and was Value Options notified?  
Chris (NCXIX): Please send to [iprs.qanda@ncmail.net](mailto:iprs.qanda@ncmail.net). Will need to check all provider numbers requested to make they were not suspended or kicked out of the system for another reason, as well as verify the information Rockingham has which say that Value Options has the most current information.

Submit in the question to [iprs.qanda@ncmail.net](mailto:iprs.qanda@ncmail.net).

- Provider Numbers submitted to Value Options when trying to get prior approval and it was denied.
- Put when Value Options was updated with the information in update 33.

Medicaid will take a look at that specifically and will verify that the provider numbers are still valid and everything is still valid in the system and that Value Options did get the update referred to.

Jeanna (Catawba): Is EPSDT allowed in IPRS?

Cheryl (DMH): We have not changed any of the IPRS audits for the enhanced services based on the EPSDT changes. We are looking at changing some of the interactions and limitations, but it will not be to the extent that Medicaid is allowing for EPSDT.

Jeanna (Catawba): So this is further down the road?

Cheryl (DMH): Yes. Once we get our changes approved by the Division, they will be published.

Beth (Pathways): Will we be charged for reordering the 09/05 RA?

Chris (NCXIX): Medicaid does not charge unless it is past 12 check writes.

Beth (Pathways): They won't even talk to us unless it is past 15 business days.

Chris (NCXIX): It needs to 2 weeks to make sure they did not get lost in the mail.

Tom (WH): Any updates to the False Claims Act?

Eric (DMH): No. What is on the DMA website is what we have as well.

Tom (WH): Has the Division decided whether the LMEs are exempt?

Eric (DMH): We will check to see if there are any updates.

### **Roll Call Updates**

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**September 26, 2007**

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